

Module : Business English

Major : Monetary and Banking Economics. 6th Semester

Business dialogue on the phone

Q1 Bob: Do you if I use your phone to call my wife?

(a) value (b) worry (c) mind (d) allow

Q2 Bill: Sure. Would you use my cell phone or the one in my office?

(a) rather (b) prefer (c) like (d) assume

Q3 Bob: The one in your office is fine. Do I need to anything special to get out of the building?

(a) tighten (b) press (c) compress (d) dial

Q4 Bill: Yes. You dial 9 and then your number.

(a) should (b) could (c) would (d) shall

Q5 Bob: If another call comes in while I'm on the phone, should I put my wife on and take it?

(a) wait (b) hold (c) hope (d) the side

Q6 Bill: No, that's alright. If you don't answer it will just go through to my and I can call them back later.

(a) answering machine (b) voicemail (c) voice-recorder (d) e-mail

Q7 Bob picked up the and dialed 9 then his home number.

(a) handle (b) cord (c) thing (d) receiver

Q8 Bill straightened up the office, pretending not to listen to Bob's of the conversation with his wife.

(a) end (b) part (c) words (d) half

Q9 Finally Bob

(a) hanged up (b) hang over (c) hung up (d) hung over

Q10 Bill: I couldn't help but you're having chicken for dinner tonight. Can I come over?

(a) overhear (b) eavesdrop (c) listen (d) comprehend